

External privacy and cookie statement – July 2019

For publication on the website



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I. INTRODUCTION

This Privacy and Cookie Statement (hereinafter also referred to as the '**Statement**') explains how Agristo (i.e. Agristo N.V. and its affiliated companies, hereinafter also referred to as '**We**') collects, uses and stores the Personal Data of

(i) the Users of www.agristo.com (hereinafter also referred to as the '**Website**'); and
(ii) its customers, suppliers, and/or those who use online and other Agristo services, including contacting Agristo via e-mail, telephone or other means of communication; (iii) anyone with a direct interest linked to Agristo's operations, i.e. stakeholders (hereinafter also referred to as '**You**').

Personal Data (hereinafter also referred to as '**Data**') means any kind of information that relates to You as a natural person, even if your identification is only on an indirect basis.

1. Agristo attaches great importance to the protection of Data and respects your privacy. Agristo therefore treats and protects your Data in a lawful, proper and transparent manner.

When processing your Data, Agristo complies with the law, in particular Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data (commonly known as the '**GDPR**'), or any other legislative act that amends and/or supplements it. More information about data protection can be obtained from the Belgian Commission for the Protection of Privacy, from 25 May 2018 known as the [Belgian Data Protection Authority](#) or from the Dutch Data Protection Authority.

2. Please read this Statement carefully so that You know and understand Agristo's policies in this respect.
3. Visiting and using the Website, using our services, participating in events organised by Agristo, receiving newsletters, entering into any commercial relationship with Agristo, as well as sending e-mails, implies your express agreement with this Statement (by simply communicating your Personal Data or through opting-in). This means that You agree with the way in which Agristo collects, uses and processes your Personal Data.
4. This Statement may be updated regularly. The most recent version is available on the Website. We will inform You via the usual communication channels if significant changes have been made.

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II. WHO IS THE CONTROLLER?

1. **Agristo is the controller, i.e. the party responsible for processing your Data.**
Its company information is as follows:
Agristo N.V.
Waterstraat 40, 8531 Harelbeke, Belgium
enterprise number: 0425038558;
e-mail: privacy@agrsto.com;
and telephone number :+32 (0)56 73 50 50
2. Agristo is therefore your discussion partner and the person responsible for the processing of your Data vis-à-vis the competent authorities.
3. Agristo may engage specialist service providers to process your Data on behalf of and in line with Agristo's instructions, in accordance with this Statement. Only the Data that is strictly necessary will be passed on to these companies (hereinafter referred to as '**Processors**' or '**Agristo Processors**').

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III. WHICH PERSONAL DATA CATEGORIES DOES AGRISTO N.V. PROCESS?

1. Agristo may process Data provided by You or by third parties, to the extent that this is necessary or useful for the Agristo's operations.

To provide You with the best possible information, this Statement first provides an overview of the Data categories that may be processed. (This overview is non-exhaustive, so other Personal Data may be processed if the need arises.) In this statement, We outline the context in which Agristo obtains or processes this Data. This table must be read together with the description of the purposes for which Agristo processes the Data.

Category	Examples	Context
1/ Visitors to the Website	IP address	Online services and managing and improving the Website or online or other Agristo services.
2/ Customers	First name and surname, e-mail address, nationality, landline or mobile telephone number, address, job, affiliated company	This is the normal customer information required to contact the customers' employees
3/ Suppliers	First name and surname, e-mail address, nationality, landline or mobile telephone number, address, job, affiliated company, account number, fax, VAT number	This is the normal supplier information required to contact the suppliers' employees
4/ Social media users	Your social media profile, the messages that You	If You respond via one of our social media channels or if

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	send to us through social media and so on.	You mention one of our social media channels in a message.
5/ Stakeholders	First name and surname, e-mail address and a landline or mobile telephone number, and address, if applicable.	If You request information or You subscribe to our newsletter via the contact form on the Website, You will be kept informed of news about Agristo.
6/ Visitors to an Agristo production site or offices	First name and surname, e-mail address, time of arrival and departure, purpose of the visit, photos taken during this visit and/or event, vehicle registration number, signature	If You visit one of our sites or offices or participate in an event that takes place on one of our sites, Agristo needs various information for security reasons and to organise the visit and/or event.
7/ Truckdrivers assigned to load and discharge on a Agristo production site	Mobile phone number	The mobile phone numbers of truck drivers will be asked to optimize communication with truck drivers present on an Agristo production site and to guarantee the safety of all people present on an Agristo production site.
8/ Cookies – Website Users	Information about the User includes clicking and viewing habits on the	Some information is gathered using cookies. There is more information on

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	<p>Website or on other online Agristo services, the User's devices, IP address, internet browser type, location information, preferences, and so on.</p>	<p>this in Article IX.</p>
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- In principle, Agristo does not process Data that reveals your race, ethnic origin, political opinions, religious or philosophical beliefs, membership of a trade union, or Data related to your health or sexual orientation, or genetic or biometric data.

IV. FOR WHICH PURPOSES DOES AGRISTO N.V. PROCESS YOUR PERSONAL DATA?

- Agristo only collects and processes your Personal Data for the purposes described below. Agristo also ensures that only that Data is processed that is necessary and relevant for these purposes.

Therefore, Agristo will use the Personal Data it collects exclusively for the following purposes:

- ✓ **Category 1:** Your IP address, with a view to managing and improving the Website and incorporating Personal Data in anonymous statistics, from which the identity of specific persons or companies cannot be determined, with the legitimate interests of Agristo to continuously improve its Website and services as the legal basis.
- ✓ **Category 2:** Customer data with a view to implementing the agreement or maintaining the relationship with the customer.
- ✓ **Category 3:** Supplier information with a view to implementing the agreement or maintaining the relationship with the supplier.
- ✓ **Category 4:** Information based on social media activities, with a view to following up on enquiries that You send us via these channels; or to provide You with support in a way that is accessible for You.

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- ✓ **Category 5:** Stakeholder information, with a view to providing the information requested or informing stakeholders about operations at a certain site and organising events by sending newsletters.
- ✓ **Categories 6:** Information about those who come on company visits or attend company events that are held at an Agristo production site, with a view to organising and holding company visits and/or events as well as to comply with the safety measures at the production site or office.
- ✓ **Category 7:** to optimize direct communication with truckdrivers present on an Agristo production site in order to further improve business flows and for safety reasons.
- ✓ **Category 8:** Information obtained through placing cookies, see Article IX for more information.

V. WITH WHOM DOES AGRISTO N.V. SHARE YOUR PERSONAL DATA?

1. Agristo handles your Data with the utmost care and will not disclose your Personal Data to third parties, unless this is necessary for the performance of the Agristo assignment, or to optimise the services provided by Agristo.
2. Agristo may disclose your Personal Data to the following recipients for the purposes outlined above:
 - Third parties assisting Agristo in the implementation, management and control of its operations and services.
 - A third party may be assigned to collect, process and/or analyse the Personal Data.
 - It may also be necessary to provide Personal Data to a third party so that Agristo is able to deliver a product or service ordered by You.

These third parties may only use the Data for the purposes outlined above. Any other use is not included and is not permitted. To this end, these third parties are also contractually obliged to use your Personal Data solely in accordance with the provisions of this Statement.

3. Agristo will never disclose your Personal Data to other third parties unless your permission has been obtained and Agristo has entered into an agreement with the

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relevant third party that contains the necessary guarantees regarding the protection of your Personal Data.

4. In addition, however, Agristo may be obliged to disclose your details to the competent authorities by law or in the context of judicial or future legal proceedings, and/or to safeguard and defend its rights.
5. Your Data may also be transferred to new entities or third parties if there is a full or partial reorganisation or transfer of Agristo's operations, for which Agristo reorganises, transfers or ceases its business operations; or if Agristo goes bankrupt.
6. In the context of these exceptional cases, Agristo will endeavour to inform You in advance about the transfer of your Data. Please bear in mind that Agristo cannot always reasonably guarantee this for technical, legal or commercial reasons.
7. Agristo stores your Personal Data within the European Economic Area. This means that Data is not transferred to non-EEA countries.

VI. HOW LONG IS YOUR PERSONAL DATA KEPT FOR?

Personal Data is stored and processed by Agristo for a period that is required or justified by law or under another legal obligation. If this period is shorter than the period necessary for the purposes described above, Agristo will apply the following terms:

- ✓ **Category 1:** Your IP address, for the duration of your visit to the Website. Your Data will then be included in anonymous statistics; it is not possible to identify specific persons or companies from these statistics.
- ✓ **Category 2:** Customer Data is retained for the duration of the customer relationship with Agristo and for the next five years.
- ✓ **Category 3:** Supplier information is retained for the duration of the commercial relationship with Agristo and for the next five years.
- ✓ **Category 4:** Information based on social media activities is retained for the duration of your customer relationship or other kind of relationship with Agristo, and for the next five years.
- ✓ **Category 5:** Stakeholder information is retained for the duration of the professional relationship with Agristo or until You unsubscribe to our newsletter and for the following five years.

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- ✓ **Categories 6:** Information for organising and holding company visits or company events is kept for the duration of the event or visit and for five years following this visit and/or event.

Any photographs taken during the event or visit are subject to the right to take images, on the basis of which You expressly give Agristo permission to use these images for internal or external purposes. It goes without saying that You can always exercise your right to object against this use (see Article 8 below).

- ✓ **Category 7:** The mobile phone number is retained for the duration of the presence of the truck driver on an Agristo production site, until the truck driver signs out.
- ✓ **Category 8:** For information obtained through placing cookies, see Article IX.

VII. PROTECTING YOUR PERSONAL DATA

1. Agristo maintains strict standards to protect your Personal Data against unauthorised or unlawful processing, and against unintentional loss, destruction or damage.
2. Agristo therefore takes reasonable, physical, technical and organisational measures to prevent and detect unauthorised access, loss or disclosure of your Personal Data, including encryption, antivirus protection, firewalls, access monitoring systems, and the strict selection of employees and Processors.
3. In the unlikely and unfortunate event that Personal Data processed by Agristo is compromised by a breach of information security, Agristo will act as quickly as possible to identify the cause of this breach and take action consisting of adequate recovery measures. In accordance with the applicable legislation, Agristo will, if necessary, inform You, as well as the competent Belgian Data Protection Authority, of this incident.
4. In order to process Personal Data, Agristo grants access to our employees who are fully aware of the provisions in the various privacy statements.

VIII. WHAT ARE YOUR RIGHTS WHEN PROCESSING YOUR PERSONAL DATA?

1. **RIGHT OF ACCESS, RECTIFICATION, ERASURE, DATA PORTABILITY OF DATA AND THE RIGHT TO OBJECT**

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1. For the purposes outlined above, You have:

- **Right of access** to your Personal Data:

This means that You can ask Agristo whether and for what purposes your Personal Data is processed, what categories of Data are processed, and to whom it is disclosed.

- The **right to rectification, restriction and erasure** of your Personal Data:

If You discover that your Personal Data is incorrect or incomplete, You can ask to have it corrected or supplemented.

When your contractual relationship with Agristo ends, You may also request that the processing of your Data be stopped and that your Personal Data that Agristo has collected be erased.

Agristo may, however, keep records that are required as proof of transactions and/or to make it possible for Agristo to comply with other legal obligations.

You can also ask for the processing of your Data to be restricted.

- **Right to data portability** of your Data:

Under this right, You can ask for your Personal Data that Agristo processes to be given to You in a structured, commonly used and machine-readable format. You can also ask Agristo to transfer your Data directly to another controller, insofar as this is reasonably possible for Agristo to do from a technical point of view.

- **Right to object to the processing and to withdraw your consent:**

You have the right to lodge an objection against the processing of your Data if You have compelling and well-founded reasons for doing so.

If the processing is based on your prior permission, You also have the right to withdraw this permission. You can do so, for instance, by clicking on the 'Unsubscribe link' at the bottom of the newsletter.

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2. EXERCISING YOUR RIGHTS

1. You can exercise your rights by sending a dated and signed written request, accompanied by a copy of your identity document to

- privacy@agrsto.com.

2. You can also file a complaint with the Belgian Data Protection Authority by post by sending it to

Drukpersstraat 15, 1000 Brussels, Belgium,

or by e-mail to contact@apd-gba.be,
or by telephone by calling +32 2 274 48 00.

The Netherlands (Dutch Data Protection Authority):
P.O. Box 93374, 2509 AJ The Hague,
or via the www.autoriteitpersoonsgegevens.nl website.
or by telephone by calling +31 (0)88 1805 250

IX. COOKIES

1. What are cookies?

A cookie is a small text file sent by the Agristo server and stored on your computer's hard drive. Only Agristo can read this information stored on these cookies and only for the duration of your visit to the Website.

2. Why does Agristo use cookies?

The Website uses cookies and similar technology to distinguish your usage preferences from those of other Website users. This helps us to offer You a better user experience when You visit our Website, and it makes it possible for us to optimise our Website.

Due to recent legislative changes, all websites that target certain parts of the European Union are required to request your permission for the use or storage of cookies and similar technologies on your computers or mobile devices. This Cookie

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Statement gives You clear and comprehensive information about the cookies that Agristo uses, as well as outlining the purpose of these cookies.

3. Types of cookies:

Although there are various types of cookies, which can be categorised according to functionality, origin or retention period, the legislation mainly distinguishes between functional cookies, i.e. those that are necessary for technical reasons, on the one hand, and all other cookies on the other.

The Website only uses the following cookies:

Functional cookies

Name	Function
User interface customisation cookies	Used to remember user preferences.

Non-functional cookies

Name	Function
Tracking cookies	Used to record visitors' browsing habits.

4. For cookies placed by third parties (Google Analytics), We refer You to the statements that these parties have on their Websites.

Please note that We do not have any control over the content of these statements, nor on the content of these third-party cookies.

5. Your permission:

By using our Website, i.e. during your first visit to our Website, You accept the various kinds of cookies that We use.

You can refuse or block these cookies by changing the configuration parameters in your navigation system. Disabling cookies may mean that You will not be able to use certain Website features.

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X. APPLICABLE LAW AND COMPETENT COURT

1. This Privacy and Cookie Statement is governed by Belgian law. Any disputes arising from this or otherwise related to the Website will be submitted to the competent courts for the registered office of Agristo N.V.

XI. WHO CAN USERS TURN TO WITH QUESTIONS AND REQUESTS?

Should You have any questions or requests about the Privacy and Cookie Statements of Agristo and its affiliated companies, please contact:

Agristo N.V.

Waterstraat 40

8531 Harelbeke

Belgium

Mail: privacy@agrisko.com